

# SEEING IS BELIEVING

## Try It Before You Buy It!

It's simple! Purchase any fixture from Flex Lighting Solutions and take 90 days to evaluate its performance. If you're satisfied, simply pay your invoice. If not, simply request a RMA#, return the fixture(s) and you will not be charged.

### TERMS AND CONDITIONS

- Essentials Series: Applies to a maximum of ten (10) fixtures.
- Classic Series: Applies to a maximum of ten (10) fixtures.
- Linear Series: Applies to a maximum of ten (10) fixtures.
- Hosedown Series: Applies to a maximum of ten (10) fixtures.
- The 90-day evaluation period starts at the time of invoice.
- The customer is responsible for shipping, installation and removal costs.



Please contact your Regional Sales Manager if you have any questions.

[www.flexlightingsolutions.com](http://www.flexlightingsolutions.com)  
[lighting@flextronics.com](mailto:lighting@flextronics.com)

(913) 851-3000



## ORDERING PROCEDURES

- Contact your Regional Sales Manager or [lighting@flextronics.com](mailto:lighting@flextronics.com) for a quote and confirmation of the correct part number(s).
- Email your Purchase Order to [lighting@flextronics.com](mailto:lighting@flextronics.com). Please indicate SAMPLE in your line item description.
- If you have a credit line established, you'll receive confirmation of your order and be provided an estimated ship date.
- If you don't have a credit line established, you'll be asked to submit a credit application prior to your order being processed. Please allow an extra 48-72 hours to process.
- Upon shipment, you'll receive an invoice with net 90 day terms. You'll have 90 days to submit payment to the address listed on the invoice.

## RETURN PROCEDURES

We're confident you're going to love our fixtures; however, should you wish to return them for any reason, please follow the procedures below.

- Within 90 calendar days of your ship date, please email [lighting@flextronics.com](mailto:lighting@flextronics.com) to request a Return Merchandise Authorization (RMA) number.
- Within 7 calendar days of receiving your RMA#, please package your sample fixture(s) with appropriate packing material to protect it during transit and ship to the address provided with your RMA#.
- Upon receiving your undamaged sample fixture(s), we will issue you a credit against your original invoice.

*It's that easy. Seeing is believing.*